

## OPERATIONS DAY

Tuesday, May 30 | Toronto Region Board of Trade

## Philippe Moser

Vice President Solutions & Business Change Management International Financial Data Services (IFDS)

Philippe Moser is Vice President, Business Change Management. His teams are responsible for supporting the Client Experience & Operations Group in delivering solutions and implementing initiatives to all IFDS clients.



Prior to his current role, Phil has held progressive roles at IFDS, including VP of Solutions & Client Relations, as well as Dealer Relations, where he was accountable for establishing and enhancing relationships with all Canadian distributors, as well as developing and building strategic relationships with existing clients. His experience encompasses various areas of the business including Client Services, Business Operations, Contact Centre, Business Analysis and Process Improvement.

Phil has 20 years' experience in the financial services industry. He holds a Bachelor of Business Administration degree from the Schulich School of Business at York University.